



At Bamboo Reef, we take pride in our highly experienced technicians with over 30 years of expertise in repairing scuba equipment from most major manufacturers. Our goal is to get you back in the water as quickly and safely as possible.

To begin, print this form and follow the steps below to mail in your equipment. Once we receive your items, we'll contact you to confirm the details before starting service. A detailed work order will be emailed to you for review prior to any repairs.

Our standard turnaround time is 5 to 10 business days from the date your equipment is received and entered into service.

Step 1: Read & Sign The Bamboo Reef Service Agreement

Step 2: Fill In Your Contact Information

Step 3: Credit Card Required for Deposit of Labor Fees

Step 4: Mail in Your Equipment for Service

Mail Your Equipment & Copies of These Forms To:

San Francisco Bamboo Reef:

- 584 4th Street, San Francisco, CA 94107

Monterey Bamboo Reef:

- 614 Lighthouse Ave., Monterey, CA 93940



SINCE 1961

Scuba Diving Lessons, Trips, and Equipment

Service & Repair

Repair Policy:

- All equipment brought in for service will be overhauled unless the equipment was serviced by Bamboo Reef Dive Centers within the last 12 months or by another authorized repair facility.
- All service is performed within compliance standards of the Manufacturer's Specification and Requirements
- All service is warranted for 90 days
- No warranty is provided where Bamboo Reef Dive Centers is not an Authorized Dealer
- No refunds on labor or parts

Warranty Work:

- Annual service kits provided by certain manufacturer(s) at no charge, under their "Parts Program", will only be provided with proof of purchase from an authorized dealer by the original owner of the equipment.
- "Parts Programs" do not cover labor fees incurred either during Bench Check(s) or Overhaul(s).
- "Parts Programs" do not cover all parts that may be required due to lack of basic or annual maintenance, damaged caused by misuse, accident, or neglect. Please review the terms and warranty requirements of your equipment.

Cylinder Inspection and Hydrostatic Testing:

- Cylinders with invalid or expired VIP stickers and/or Hydrostatic Tests will not be filled
- All invalid VIP stickers will be removed from the cylinder during a visual inspection
- All cylinders are inspected according to PSI/DOT/CGA standards



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By signing this Service Agreement, I hereby authorize Bamboo Reef Dive Centers to perform the services that I have chosen or have been discussed with me. I recognize that the prices quoted are for services only, and do not include parts, such as hoses, mouth pieces and batteries. I pre-authorize parts replacements up to \$65.00 beyond the manufacturers' annual service kits such as hoses, mouthpieces, and batteries. Bamboo Reef Dive Centers will contact me before replacing any parts beyond the manufacturers' annual service kits if the cost exceeds \$50.00. Bamboo Reef Dive Centers reserves the right to not service equipment that cannot be placed in a safe operating condition according to the manufacturer specifications and requirements.

I will pay for all costs associated with the equipment listed and pay a \$5 daily storage fee for any and all items left at Bamboo Reef Enterprise for more than 90 days after the pickup date, unless other arrangements have been made. I understand I will forfeit any and all items left at Bamboo Reef Dive Centers for more than 180 days after the pickup date.

I understand Bamboo Reef Dive Centers recommends that all equipment be thoroughly inspected and tested for safety and proper operation prior to each dive.

I understand that if Bamboo Reef Dive Centers should be found liable for any injuries, damages and losses due from a failure to perform any or all of its obligations or a failure of the equipment to properly operate, Bamboo Reef Dive Centers liability shall be limited to a sum equal to the total of the money paid to Bamboo Reef Dive Centers for services. This liability shall be exclusive and will also apply if gear is lost or damaged, irrespective of cause or origin.

I hereby state I carefully reviewed this Service Agreement, and I acknowledge, recognize, and assume all risks inherent in the sport of scuba diving and in the use of scuba diving equipment and waive each and every claim for injuries, damages and losses, including claims for negligence, which I may have against Bamboo Reef Dive Centers and its employees, instructors, agents, and representatives, arising out of services performed or not performed under this Service Agreement. This Agreement shall be binding upon myself, heirs, and legal representatives.

Print Name

Date

Signature

Contact and Billing Information

First & Last Name	
Mailing Address	
Email Address	
Phone Number	
Billing information	Credit card number _____ Expiration date ___/_____ Security code/CVV _____

Equipment for Service

Make	Model	Serial #

Check a box:

Regulator & BCD <input type="checkbox"/> Performance Inspection <input type="checkbox"/> Annual Overhaul	Computer & Transmitter <input type="checkbox"/> Battery Change & Chamber Test
Dry Suit <input type="checkbox"/> Leak/Pressure Test <input type="checkbox"/> Latex Neck Seal Replacement <input type="checkbox"/> Late Wrist Seal Replacement (PAIR)	

Notes (anything else we should know?)

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